

Terms & Conditions

Please note that these Terms & Conditions and the Notes for Guests below should be read before signing and returning the Booking Form. Please also be advised that the swimming pool will be available between mid-May and the end of September only.

- 1 The 25% deposit – required before a booking can be confirmed – is **non-refundable**.
- 2 Upon receipt of the booking form and deposit an Invoice/Statement will be sent to the Client. This constitutes a formal acceptance of the booking.
- 3 The balance due is payable at least 6 weeks before commencement of the holiday. If these monies are not received by the due date, the Owner reserves the right to consider the booking cancelled. **No refund** will be made unless the Owner is able subsequently to re-let. Should such a situation arise, any extra costs incurred in the re-letting will be deducted from the due refund. The Client is strongly recommended to take out a comprehensive travel insurance policy, including cancellation cover, and to have full cover for the party's personal belongings, public liability etc since these are not covered by the Owner's insurance.
- 4 A security deposit representing 25% of the total rental charge is required in the case of self-catering. This is to cover loss or damage to property. However, the sum reserved by this clause shall not limit the Client's liability to the Owner. The Owner will hold an uncashed cheque from the Client and provided there is no loss or damage, this will be returned within one week following the end of the rental period – or with the Client's agreement, destroyed. If any sums are due to the Owner (through loss, damage, or excessive cleaning costs), then a sterling cheque for the balance due after such sums are deducted will be sent to the Client. In the case of broken china or glass it is advisable for Clients to replace these locally before leaving rather than to have the equivalent value deducted from their security deposit.
- 5 Any extra charges incurred during the rental period must be settled in full direct with the Owner before departure.
- 6 In the case of **self-catering**, the rental period shall commence at 4.00 pm on the first day and terminate at 9.00 am on the last day. The Owner shall not be obliged to offer the accommodation before the time stated and the Client shall not be entitled to remain in occupation after the time stated. However, consent will normally be given for Clients to use the pool area after the stated time in such cases as where the homeward flight is in the afternoon or evening of the last day.
- 7 In the case of **self-catering**, the Client agrees to be considerate, to take good care of the apartment, leaving it in a clean and tidy condition at the end of the rental period. The Owner reserves the right to make a retention from the security deposit if the property is left in an unacceptable condition. The Client also agrees not to act in any way which would cause disturbance to those resident in adjacent apartments or rooms.
- 8 The Client shall report to the Owner without delay any defects in the property, or any breakdown of equipment, machinery or appliances in the property, the garden, or the swimming pool, after which time arrangements for repair or replacement will be made as soon as possible.
- 9 The Owner shall not be liable to the Client :

for any temporary defect or stoppage in the supply of services to the property, nor in respect of any equipment, plant, machinery or appliance in the property, garden or swimming pool,

for any loss, damage or injury which is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the Owner,

for any loss, damage or inconvenience caused to or suffered by the Client if the property shall be destroyed or substantially damaged before the start of the rental period and in any such event, the Owner shall within 7 days of notification to the Client, refund to the Client all sums previously paid in respect of the rental period.
- 10 Under no circumstances shall the Owner's liability to the Client exceed the amount paid to the Owner for the rental period.

This Contract shall be governed by English law in every particular including formation and interpretation and shall have been deemed to have been made in England. Any proceedings arising out of or in connection with this Contract may be brought in any court of competent jurisdiction in England.

Please note that these Terms & Conditions will be included in our confirmation invoice/statement.

Elizabeth Price, Le Mas Pallarès, 66400 Réynès, France
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Le Mas Pallarès - Notes for guests

1. **Self-Catering Bookings** commence at 4.00 pm on day of arrival and terminate at 9.00 am on the day of departure (Saturday to Saturday).
2. **Linen/towel packs** are available on request and charged @ **6€** per person per week
3. **Electricity/Gas** is provided to all apartments without extra charge.
4. **Payments.** Deposits must be sent with completed Booking Form in order to secure the booking. Final balances should be sent 6 weeks before commencement of your holiday. All payments should be addressed to **Elizabeth Price** at Le Mas Pallarès.
5. **Please note** that in the case of early departure the full amount of the booking period remains unchanged and **no refund** will be made.
6. **Children** must remain the responsibility of parents/guardians during their stay at Le Mas Pallarès. Children must not use the swimming pool unsupervised by a parent or guardian. The proprietor disclaims all such responsibility. ***Please remember***, swimming pools, rivers and old buildings etc, are fascinating to young children, and whilst they can provide great pleasure, they can also represent danger if care is not taken. So please ensure a holiday with lots of happy memories by watching over the movements of your children at all times.
7. Animals are not permitted.
8. Guests are requested to **not smoke** in any of the rooms.